

Virtual & in-person appointments are available!

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UCR's Counseling & Psychological Services (CAPS) has been providing mental health care since 1963! Our office provides professional clinical counseling services designed to assist students in their personal, career, and social development.



counseling.ucr.edu

### **In-Person & Virtual Services:**

- Individual Therapy
- Group Therapy
- Couples Therapy (All partners must be registered UCR students)
- Same-day Walk-In and Virtual Consultations
- 24/7 Phone Crisis Consultations
- Referrals and Resources
- Mental Health Education & Programming
- Biofeedback (coming soon)

# **Contact Us**

#### **Hours of Operation:**

M, T, W, F: 8am - 5pm

**TH: 9am - 5pm** 

(\*Closed daily for lunch 12-1pm)

## **Walk-In Consultations:**

M, T, W, F: 8:30am - 4:30pm

TH: 9:00am - 4:30pm

(\*Closed daily for lunch 12-1pm)



Visit our NEW Student Health & Counseling Center (SHCC) building on 388 W. Linden St. (next to Lot 21)



For Appointments/Questions: 951-827-5531, Opt. 2 To Speak to a 24/7 Counselor: 951-UCR-TALK or 951-827-5531, Opt. 1





# Frequently Asked Ouestions



- **Q** Who is eligible for CAPS Services?
- A All registered UCR students are eligible!
- Q Do I have to pay a fee for CAPS Services?
- A No. Services are FREE to all registered UCR students. Insurance is NOT required.
- Q What are my counselor's qualifications?
- A Our staff is diverse and composed of licensed psychologists, licensed marriage and family therapists, licensed clinical social workers, and supervised pre and post-doctoral interns.
- Q Are my sessions confidential?
- A All information gathered during counseling is confidential and can only be released with a student's written consent, or as required by law. See <a href="https://counseling.ucr.edu/protecting-your-confidentiality">https://counseling.ucr.edu/protecting-your-confidentiality</a>

Q How do I start seeing a counselor?

- A Call us at 951-827-5531, option 2 or visit the CAPS office.
- Q What other resources are available?
- A Visit our resource page at counseling.ucr.edu or scan the QR Code below:



24/7 Critical Resources

National Suicide & Crisis Lifeline: 988 or (800) 273-TALK (8355)

**Crisis Text Line:** 

Text HOME to 741-741 to chat with a trained crisis counselor

Inland Southern California Crisis Helpline: (951) 686-HELP (4357)

The Trevor Project for LGBTQ+ Youth: (866) 488-7386